



<b>Service Delivery Committee</b>	<b>Tuesday, 22 March 2016</b>	<b>Matter for Information</b>
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**Title:** **Leisure Contract Monitoring**

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## **1. Introduction**

This report provides an update for Members on the Council's Leisure Contract.

## **2. Recommendations**

That Members note the information provided within the report and endorse and promote the leisure facilities to the wider audience.

## **3. Information**

### **3.1. Leisure Centre Attendances**

<b>Attendances 2013/14</b>	Leisure Connection 271,000	Actual Contract
<b>Attendances 2014/15</b>	SLM 426,000	Actual Contract
<b>Attendances 2015/16</b>	SLM 440,000  <i>SLM 500,000</i>	Target Attendances  <i>Estimate Attendances</i>

### **3.2. Swimming Numbers**

Oadby swimming pool used to average 9300 swim visits per month. Since the opening of the new pools, Parklands is averaging 9,400 and Wigston 9,500 per month.

### **3.3. Group Exercise Classes**

One of the greatest successes for Parklands Leisure Centre is the group exercise program, which has an availability of 1,800 spaces per week. There is regularly over 1,600 users attending each week.

### **3.4. Staffing**

Wigston Leisure Centre welcomed the new General Manager Neil Cowdrey to the team, an experienced Manager with Everyone Active who was previously in similar role at both Hinckley Leisure Centre and Enderby Leisure Centre.

Parklands Leisure Centre is currently upskilling a number of its fitness team members to include a further GP/ Exercise Referral Coach and a Falls Prevention Instructor, these roles are helping to help expand the health action plan to improve the health and wellbeing of the local community, in line with the contract requirements.

Everyone Active has also increased the team with the appointment of Luke Parratt who again has a wealth of experience in group and contract management. This new role for the Oadby and Wigston Contract is that of 'Active Communities Manager'. Luke will be using his skills to develop networks and activities throughout the whole community to help increase sports and activity participation and also to increase the health of the local population.

### **3.5. Oceans of Fun Open Day**

Wigston Pool & Fitness Centre and Parklands Leisure Centre welcomed a number of Olympic athletes to the Open Day on 10 January 2016. Double gold medal winner Rebecca Adlington OBE and the Mayor of Oadby and Wigston, Councillor Latif Darr officially opened the two new swimming pools. Over 300 children took part; learning new skills like Synchro Swimming, Water Polo, Lifesaving and all had the chance to race against an Olympian. With parents and other associated spectators the events saw well over 1,500 people attending on the day.

### **3.6. Breast Care Unit**

Parklands Leisure Centre is again hosting the Leicestershire Health Breast Screening unit, which has now arrived on site. This allows for more people to be able to access this Health Service locally.

### **3.7. Further Developments to the Sites**

Wigston Swimming Pool are introducing easy access steps, these will be removable steps that will be used as required to help those who are less mobile to get in and out the pool with ease.

Parklands Leisure Centre is currently building a new 'bin housing' area for all waste disposal bins. This will allow for the site to remove the large bin currently in use and free up and additional parking bays for the public to use.

### **3.8. Comments from Users**

The leisure centres have been very well received by the community. The following are comments from leisure users across the two sites:

- 'lovely swimming pool not as claustrophobic as the old Oadby pool'
- 'Nice open changing facilities, great that I can get changed with my kids'
- 'The overall quality and finish of the pool is very good'
- 'What a fabulous addition to what is already a great centre'
- 'The graduated steps at Parklands into the pool are a fantastic addition'
- 'The new Wigston Gym is an asset to the whole community'
- 'We like it that we can train and swim together as a family'
- 'The new gym and equipment certainly helps me to push and improve

my lifestyle'

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<b>Implications</b>	
Financial (CR)	The finance department monitor the management fee payments and interim payments for the new build
Legal (AC)	No significant implications.
Risk (AC)	CR2 - Key supplier/partnership failure. CR5 - Effective utilisation of assets.
Equalities (AC)	No significant implications.